



WEEKENDS & BANK HOLIDAYS

Tenant Emergency Arrangements

If you experience an **out-of-hours emergency** during weekends or bank holidays, please contact the appropriate contractor below.

EMERGENCY CONTRACTORS

SERVICE	CONTRACTOR	CONTACT NUMBER
Plumbing	Advent Green	07715 498 811
Electrical	Wyman	01304 613 113
Appliances	Delmaines	01303 211 594

IMPORTANT INFORMATION

Please only contact a contractor for a **genuine emergency**.

If you instruct a contractor and the issue is subsequently found **not to be an emergency**, you may be responsible for the **call-out charge and any associated costs**.

UTILITY EMERGENCIES

For emergencies involving the following services, please contact the relevant emergency provider:

BRITISH GAS

0800 111 999

UK POWER NETWORKS

0800 3163 105

SOUTHERN WATER

0330 303 0368

Please use these emergency numbers only where there is a genuine emergency requiring urgent attention.